

Best Material-Handling Supplier For 10th Year

[SUSS MicroTec](#) [1] has been ranked again among the best suppliers in the 2008 VLSI Research 10 Best Customer Satisfaction Awards. Customers rated SUSS MicroTec first among the material-handling suppliers, fifth among small suppliers of wafer processing, as well as eighth among focused supplier of chip-making equipment. The survey's respondents represent 95 percent of the world's semiconductor market, according to the company. By securing a no. one ranking for the tenth year in the material-handling supplier category, SUSS MicroTec has significantly extended its lead in the field of customer satisfaction with the first in seven of the 13 categories. Customers selected SUSS as best in:

- Cost of ownership.
- Uptime.
- Build quality.
- Usable throughput.
- Quality of result.
- Product performance.
- Commitment.

"Our continuous success shows that our customers highly value the quality and customer support from SUSS," indicates Dr. Stefan Schneidewind, CEO of SUSS MicroTec AG. "Clearly, our customers appreciate our high-level application expertise and superior performance. We are dedicated to further proving ourselves as a reliable partner and returning their trust with ongoing commitment."

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http://www.chem.info/news/2008/08/best-material-handling-supplier-10th-year?qt-most_popular=0

Links:

[1] <http://www.suss.com/>